

# Ventev's TerraNet Warranty Program

In the event of a product malfunction, Ventev will replace the product at no additional charge. If inventory levels cannot meet the demand of the return, Ventev will provide an estimated time of arrival for the customer replacement. The warranty applies to all Ventev Wireless Infrastructure product lines and is valid for the number of years listed below from the time of purchase. Please see each product line for length of warranty. *Contact Ventev at 800-851-4965 or [sales@ventev.com](mailto:sales@ventev.com) for more information.*

## Ventev Wireless Infrastructure Product Lines and Length of Warranty

**Adapters** - One Year

**Antennas** - Two Years

**Attenuators** - One Year

**Bulk Cable** - Seven Years

**Cable Assemblies** - One Year

**Connectors** - One Year

### Enclosures

- Heated & Cooled - One Year
- Polycarbonate - Two Years
- Steel - Two Years
- Powered Enclosures— One Year

**Lightning Arrestors** - One Year

### Mounting Solutions

- Antenna Mounts - Two Years
- Access Point & Bridge Mounts - One Year
- Enclosure Mounts - One Year

**Site Hardware**— One to Three Years

### Power over Ethernet

- Ethernet Surge Suppression - One Year
- PoE Injector- One Year
- Power Surge Suppression - One Year

**Power Systems**- One Year

### Site Survey Tools

- Site Survey Accessories - One Year
- Site Survey Kits - One Year

**Splitters** - One Year

### Tools

- Cable Crimping Tools - One Year
- Cable Stripping Tools - One Year

